THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI SUMITRA MAHAJAN): (a) All the small capacity exchanges have already been replaced by C-DOT exchanges in Andhra Pradesh.

(b) to (d) Do not arise in view of (a) above.

Frauds in call centres

2360. SHRI CHO. S. RAMASWAMY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that many frauds are taking place in call centres by people posing as agents;

(b) if so, how many such cases have been reported;

(c) what action is being taken against such impostors; and

(d) what steps are being taken to prevent such frauds in future?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI SU. THIRUNAVUKKARASAR): (a) to (c) According to CBI, one such case was registered by them in July, 2002 and the accused convicted in February, 2003.

(d) The provisions contained in IT Act, 2000, take care of such cases in Cyber Crimes.

Quality norms for bottled drinking water

2361. DR. C. NARAYANA REDDY: Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether Government propose to revise the quality norms for bottled drinking water;

(b) whether it is a fact that Multi-National companies would be benefited by this measure since many of the indigenous firms may not be able to upgrade their standards as per the new norms; and